

Thredbo Ski Patrol Association, Inc

Sundowner Lodge Rules 2017



CODE OF CONDUCT

Agreement to Rules

All persons who stay at Sundowner Lodge (referred to as Lodge guests) agree to abide by these Rules at all times during their stay. Failure to abide by these Rules may result in the loss of accommodation privileges.

Access

Sundowner Lodge is a private lodge owned and operated by Thredbo Ski Patrol Association and provides accommodation to members and associates. During the winter season access to the lodge is only available by means of an accommodation booking and room allocation confirmed by the Booking Officer, in accordance with the current Booking Conditions (available on [website](#)).

Room Allocation

Bed allocation is set by the Booking Officer only. Any changes to the allocation may be discussed with the Lodge Manager who will confirm them with the Booking Officer. Unauthorised alteration of these allocations is prohibited and may result in a loss of accommodation privileges.

Minimum Patrol Days

During winter season all patrollers and trainees must patrol a minimum of 75% of the days booked into the Lodge. Failure to meet this requirement will result in the application of full guest rates for the full period of the booking. The Training Officer may require Trainees to commit to a higher level than stated above.

Check In / Check Out

Earliest check in to a room is 3pm. Vacate room by 11am. If occupants are skiing on day of departure all belongings must be removed from the room and pantry before leaving the lodge to ski. Luggage may be temporarily stored in the rear corridor of the lodge, neatly, so not to impede access.

Bedding

You must supply your own bed linen and towels. Sheets or clean sleeping bags must always be used on beds. Pillows slips must always be used on

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pillows. Linen is available in an emergency from the Lodge Manager for a \$10 fee.

Cleaning

Common areas are to left in a tidy state. Kitchen utensils and dishes are to be washed, dried, and put away. Rooms are to be cleaned prior to departure.

Heating

Thermostatic controls are fitted to all heaters to prevent overheating. All heaters are to be turned down when leaving.

Telephone

The Lodge telephone is available for short incoming calls and short local outgoing calls only. The Lodge telephone number is 02 6457 6856.

Housekeeping

The Lodge Manager will supply milk and other common consumables. The kitchen fridge is reserved for foodstuffs only, drinks and frozen food should be stored in the hallway fridges. Fresh food should also be stored in the hallway.

Children

Children must be adequately supervised by their parents or guardians at all times.

Footwear

Ski Boots and any outside footwear are not permitted past the airlock.

Garbage

Please put recyclables where directed and leave no garbage in the rooms or common areas. Soiled nappies and bed linen must be placed in the garbage bin.

Smoking

Smoking is not allowed inside the Lodge. Smoking is permitted outside on

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the veranda but please dispose of extinguished butts in the garbage.

Noise

Excessive noise or any other activity likely to disturb Lodge guests is not tolerated. Consideration for others in the common area, those who have already retired and the Manager whose area is adjacent to the lounge area is expected.

Day Use

People not booked into the Lodge may not use the facilities without the express permission of the Lodge Manager, and must not inconvenience other Lodge guests.

Parking

The area outside the lodge is for loading and unloading only. There is only one registered parking space, which is reserved for the Lodge Manager.

Fire Risk

The lodge is fitted with a fire alarm system. Should an alarm occur, prepare for IMMEDIATE evacuation and follow the instructions on the back of every door.

Visitors

Visitors to the lodge, eg. for dinner/drinks, require express invitation from a TSPA member staying at the lodge, who will remain responsible for the conduct of the visitor. The Lodge Manager needs to be advised prior. Uninvited persons entering the lodge may be asked to leave by the Lodge Manager.

Inspections

Inspections of the Lodge for whatever reason may be made in writing to: The Committee, Thredbo Ski Patrol Association Inc. PO Box 549 St. Ives 2075 NSW.

The Lodge Manager, TSPA members, or Lodge guests do not have authority to authorise inspections.

Complaints Procedure

www.thredboskipatrol.org.au
ABN 37 687 988 228

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February 2017

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The TSPA Committee of Management has empowered the Lodge Manager to ensure this Code of Conduct is observed and your full co-operation and support is required to ensure the smooth running of the Lodge.

Any complaint about the behaviour of Lodge guests should be referred to the Lodge Manager. If the Lodge Manager is unable to resolve the issue the matter may then be referred to the Committee Person – Lodge Liaison, or to the TSPA Committee of Management.