

Thredbo Ski Patrol Association, Inc

Sundowner Lodge Booking Conditions 2017



Sundowner Winter Booking Officer: Monika Sitkowski

T: 0404 010 420 (voicemail available for messages)

E: sundownerbookings@thredboskipatrol.org.au

INTRODUCTION

The purpose of Sundowner Lodge is to assist in providing accommodation to members of the TSPA to support volunteer rescue and first aid services to the public at Thredbo. In order to obtain accommodation it is necessary to arrange a booking as set out below.

The lodge is a limited resource and may not be able to meet the accommodation requirements of all concerned. The earlier that a booking is made and paid for, the more likely it is that accommodation requirements may be met.

All persons using the lodge should be aware and adhere to the Lodge Rules and exercise a considerate code of conduct to enjoy the social amenity for the benefit of all guests. Further clarification regarding these booking conditions please contact Kris Laird at lodgeOfficers@thredboskipatrol.org.au.

DEFINED TERMS

- **Patroller:** any person currently registered with the TSPA as an active registered or probationary patroller.
- **Trainee:** any person currently registered with the TSPA as a trainee patroller.
- **Family:** any person who is a spouse, partner, boyfriend, girlfriend or dependant of a Patroller who is aged 21 years or under (including full-time students).
- **Guest:** any other person other than a Patroller, Family or Trainee, including family of trainees and inactive members.
- **Child:** any person aged 16 years or under.
- **Winter Season:** means the period starting from the start of the Opening Weekend in June to the end of the Closing Weekend in October.
- **Summer Season:** means the period starting from the end of the Closing Weekend in October to start of the Opening Weekend in June.
- **Best Fit Basis:** means the process of maximising the number of beds available to patrollers, trainees and family.
- **Rostered Week:** a Patroller booking seven (7) consecutive days of accommodation starting either on Friday or Sunday night. Please note Patrollers without **Family** (refer to above) may book a maximum of 9 consecutive nights.
- **Patrollers/Training Week:** the week preceding the fourth weekend of August, commencing on Sunday night. Only available to Patrollers, Trainers, Examiners and Trainees committed to take the exam.

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NOTES

- Patrollers, trainees and families of patrollers will be catered for on a “best fit basis” when not on a rostered week.
- Guests bookings will only be accepted for mid week periods (Sun to Thur) with bookings available.
- When a patroller is accommodated with family (and receiving family booking concession rates) they are expected to patrol a minimum of 75% of days while at the lodge. (100% during rostered week). Family rates only apply when a patroller commits to patrolling at the same time. If not compliant, full guest rates for all apply.
- Bookings are not transferable.
- Bookings for the Opening (June) and Closing (Oct) long weekends are excluded from the Priority requirements. Booking requests for these times can be made from 4 March 2017.
- Scheduled Training: In addition to the Training Week, Training dates TBA.
- Beds are held for short notice bookings i.e. no more than 3 days in advance. Bookings may be made by phone or email. Please note on scheduled training dates (as above) availability may be restricted pending training commitments.

WINTER 2017 BOOKING PRIORITIES

The timing for the submission of booking forms and confirmation of bookings for the Winter Season is as follows:

PRIORITY 1: 4 MARCH 2017 TO 19 MARCH 2017

- **Rostered week bookings only** - 1 per Patroller. Note: Patrollers without family may book max 9 consecutive nights.
- These bookings will be confirmed after 20 March 2017.

PRIORITY 2: 20 MARCH TO 31 MAY 2017

- Further Rostered week bookings for Patrollers.
- Subsequent weekly bookings for Patrollers without **family**, no weekend bookings.
- Trainers and Trainees booking for scheduled training weekends, the pre-exam training week and exam. **Note:** These training booking requests close on **27 March 2017**.
- Training dates as follows, June long weekend — 10-12th June; 24-25th June; 8-9th July; 4 day weekend 21-24th July; 5 days leading into exam — 14-18th August; Exam — 19th August
- Bookings made during Priority 2 period will be confirmed from 31 March until Priority 2 closes on 31 May.

GENERAL BOOKINGS: from 1ST JUNE 2015

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WINTER 2017 BOOKING PROCEDURES AND RATES

- Bookings must be made by completion of the approved Sundowner Booking Form together with full payment details. This form is available from the Members Area, (for downloading sending electronically) www.thredboskipatrol.org.au
- The only exception to the above is for short term bookings no more that 3 days in advance which may be made by phone or e-mail.

All winter booking forms must be submitted to the Winter Booking Officer:

Monika Sitkowski

T: 0404 010 420 (voicemail available for messages)

E: sundownerbookings@thredboskipatrol.org.au

- E-mail bookings must include the words “[LODGE BOOKING – Your Arrival Date]” in the subject line.
- If you require a receipt, it will be emailed to you.

2017 OFF PEAK: 10 June to 30 June / 1 September to 2 October (Closing Weekend)

2017 PEAK: 1 July to 31 August

	Off Peak (per night)	Peak (per night)
Patroller (Registered & Probationary)	\$25	\$25
Patroller Family / Adult	\$35	\$45
Patroller Family / Child	\$20	\$30
Trainee Patroller	\$50	\$50
Inactive Life Member	\$55	\$55
Guest / Inactive Member	\$65	\$95
Visiting Patroller - Working	\$25	\$35
Visiting Patroller - Not Working	\$65	\$95

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METHOD OF PAYMENT

Payment in full is required when requesting a booking.

Payment must be made to the Winter Booking Officer by:

- **Direct deposit is the preferred option** (please email transaction confirmation)
Account Name: Thredbo Ski Patrol Lodge **BSB: 032-501 Account No: 106221**

Credit card (3% surcharge will apply)

CANCELLATION POLICY

- In the event of cancellation with more than 2 weeks notice, a fee of \$30.00 will be charged to cover costs.
- For cancellation with more than 3 days before commencement date, but less than 2 weeks notice, 50% of the booking payment will be forfeited.
- For cancellations or "no shows", with less than 3 days before the commencement date of the booking, the entire booking fee shall be forfeited.
- Applications for special consideration may be made in writing to the committee.
- Unforeseen Circumstances — In the event that a patroller (including probationaries and trainees) cannot fulfil their obligations under these Booking Conditions due to unforeseen circumstances (such as a family emergency, sudden illness or an injury suffered whilst on duty) then the patroller has an obligation to contact the Booking Officer as soon as reasonably practicable and explain their circumstances so that special consideration can be given to them and a fair and appropriate course of action can be agreed upon. If the Booking Officer and patroller cannot reach an agreement then the matter may be referred to the Committee of Management for a final decision.

ROOM USAGE

- **Room 1:** Lodge Manager only.
- **Rooms 2, 3, 4, 6, 7, 8:** Patrollers, Trainees, Family and Guests based on the Priority Booking System outlined above.
- **Rooms 5:** Patrollers and Trainees only.

OTHER REQUIREMENTS

These Sundowner Lodge Booking Conditions are to be read in conjunction with current Sundowner Lodge Rules which are available from the Members Area of the TSPA website.

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SUMMER BOOKING PROCEDURES AND RATES TO 9 JUNE 2017

The Lodge Manager is responsible for taking all summer bookings and payments. The lodge manager can be contacted on ph. 02 6457 6857 or email lynne_haydon@yahoo.com.au

	Rates per night
Patroller (Registered and Probationary) / Trainee	\$15
Family/adult	\$25
Family/child	\$15
Inactive Members	\$20
Inactive Members Family/adult	\$30
Inactive Members Family/child	\$15
Guest Adult	\$40
Guest Child	\$20
Whole Lodge (group bookings, 1 payment) 12 people max	\$400 per night

Late check-out fee applies after midday.

\$10